

Warranty and Cleaning Instructions

TYPE OF WARRANTY

Limited lifetime not to exceed 25 years from date of purchase.

WHAT IS COVERED

SWFcontract solar shades are warranted against original defects in materials or workmanship for as long as the original purchaser owns the product provided that:

1. the product was properly installed.
2. the product was made or assembled exclusively from SWF materials and components.
3. SWF recommendations were followed with regard to limitations and specifications.
4. Somfy® motors and electronic controls warranted for a period of five years.

WHO IS COVERED?

The warranty only extends to the original purchaser of the above stated solar shades.

OBLIGATION TO THE OWNER

The obligations of Springs Window Fashions are limited to the repair or replacement of parts or product found to be defective.

Springs Window Fashions is not responsible for shipping costs or labor costs for measuring and taking the shade down or reinstalling product.

If repairs are made under the warranty, the repairs will be made with like or similar parts.

WHAT THE WARRANTY DOES NOT COVER

The warranty does not cover conditions or damages caused by accidents, misuse, improper installation, improper electrical wiring, alterations, improper cleaning or improper maintenance. This warranty does not cover non-interior applications, exposure to outdoor elements, or extremely high humidity environments. Solar fabrics are not warranted against fading.

CLEANING INSTRUCTIONS

SWFcontract solar shade fabrics are low maintenance. Only periodic vacuuming and an occasional cleaning using mild detergent, soft brushing and thorough rinsing is required. Allow the shade to dry completely before raising.

Do not use cleaning methods involving heat, bleach, abrasives, or solvents. Use of these methods will void warranty.

SERVICE

To obtain warranty service contact the contract dealer from whom you purchased the product. The contract dealer will work with Springs Window Fashions to arrange for inspection of the shade and promptly replace or repair any defective parts or components without charge if warranted.

Warranty claims must be accompanied by the original sales information as well as details regarding the nature of the problem and location of the shade etc.

This warranty is exclusive and in lieu of all other written or oral warranties or obligations and liabilities.

No person is authorized to extend or alter this warranty.

Springs Window Fashions shall have no liability whatsoever for incidental or consequential damages.

Some states do not allow the exclusions or limitations of incidental or consequential damages, so this limitation or exclusion may not apply to you.